

WSLL

Spring 2020

***COVID-19 Pandemic Response Guide
Credits/Refunds/Donations***



Summary

- **Registration Fee Options for Withdrawing Players**

- Account credit
- Partial Refund (registration fee minus applicable admin fee)
- Donation to WSSL

- **Phase 1: 5/1-5/10**

- Requests must be made online via the WSSL registration system
- Online system open from 5/1 to 5/10
- Like registration, requests must be made individually for each player
- Account credits and partial refunds will be processed beginning 5/11

- **Phase 2: Dates are to be determined**

- Same options will be available (i.e., account credit, partial refund, or donation)
- Timing of Phase 2 will be determined once WSSL can make a final determination on the status of the 2020 spring season

- **Related Issues**

- All volunteer fees will be fully refunded (or check destroyed) for withdrawing players
- Team jerseys will be distributed by team managers
- Fall baseball registration will open in early-mid June

Registration Fee Options

- After extended discussion among the WSLL Board of Directors, we are providing all players who have registered for the WSLL Spring Season with the following three options upon withdrawal:

1. Account Credit

- You may elect to receive an account credit for your full spring 2020 registration fee to be applied to registration for a future WSLL season (Fall or Spring).
- An account credit can be used for any player in your family for a future WSLL season.

2. Partial Refund

- You may elect to receive a partial refund for your spring 2020 registration fee.
- WSLL has incurred significant non-recoverable costs in preparation for the Spring 2020 season, which makes a full refund impossible.
- As such, an administrative fee will be withheld from all refunds - \$35 for 5T/T-Ball, \$50 for 1A/AA/AAA/Majors.
- For most, refunds will be issued to the same credit card used during initial registration



3. Donation to WSLL

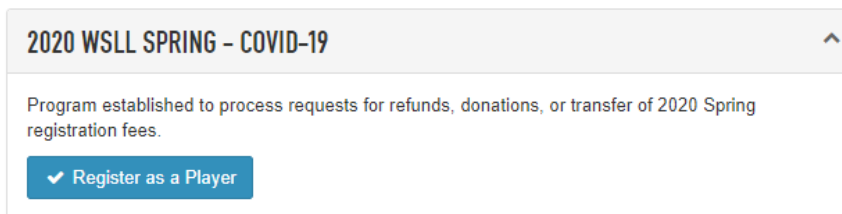
- In acknowledgement of the non-recoverable costs expended by WSLL, some families may wish to donate their player's registration fee.
- If you choose this option, WSLL will provide documentation suitable for tax reporting purposes upon request.

Requesting Account Credits, Refunds, or Donations

- WSLI will use its **online registration system** (SSU Play) to solicit withdrawal requests for account credits, partial refunds, or donations.
 - The ‘registration’ consists of one question: *‘Please select which action you would like to apply to this player’s registration fee? Account Credit, Partial Refund, or Donation.’*
- Like registrations to play, requests will be accepted on a ‘per player’ basis
 - i.e., a family with two registered players must complete two requests
 - The requests **do not** need to be the same for each player in a family (e.g., you can request an account credit for one player’s registration fee, and a partial refund of another player’s registration fee).
 - In calculating these transactions, sibling discounts are assumed to apply to the younger sibling(s).
- For Phase 1, the online system to ‘register’ will be **open from 5/1 to 5/10**.
 - After completing the process, you will receive an online receipt indicating that your ‘registration’ is complete (i.e., a request has been received by WSLI).
- In the event that WSLI does not receive a request via the WSLI online registration system by May 10, your player will remain registered to play for the 2020 season.
 - However, you will have another opportunity (Phase 2) to request an account credit, partial refund, or donation. The timing of Phase 2 is to be determined.
- Account credits and refunds **will not** be issued or processed immediately. All Phase 1 requests will be reviewed and processed beginning on May 11.
 - Please allow additional time for credit card processing or check clearances

Online 'Registration' Process

1. Log in to your WSLL Account at www.wsllbaseball.net. DO NOT create a new account.
2. Click the **blue** button that says 'Register to Play/Participate' 
3. Select your player's name and click the **blue** button that says 'Register Now' 
4. When you see the screen titled '2020 WSLL Spring – COVID-19', click on the **blue** button that says 'Register as a Player'



5. Answer the single questions shown and select 'Continue'

Please select which action you would like to apply to this player's registration fee? *

6. If you have multiple players registered for the WSLL Spring season, click the **green** button that says '+ Register Additional Players/Volunteers'



7. When all players are 'registered' click the **green** button that says 'Continue to Checkout' and then the **green** button that says 'Complete Order'
8. Make sure you see the 'Order Complete' screen.
9. Also, under Account Options, you can click 'Order History' to see your receipt.

Important Notes

Volunteer Fees

- All volunteer fees paid via credit card will be refunded, in full, to the same card
- All checks written for volunteer fees will be considered void and will be destroyed

Uniforms

- Because jerseys were custom sized and printed with sponsor information, they can not be repurposed for a future WSLL season and will be distributed to players via their team manager.
- Uniform pants, socks, and hats will be reserved and used in future WSLL seasons.

2020 Fall Baseball Season

- Given the uncertainty of the pandemic and social distancing guidelines in the coming months, we can not guarantee that our Fall Baseball season will operate without interruption.

- However, WSLL currently plans to proceed normally and will open online registration for Fall Ball in mid-early June.

WSLL Contacts

If you have any questions about WSSL's response to the COVID-19 pandemic or the process for requesting account credits, partial refunds, or donations for the 2020 spring season, please contact:

WSLL Leadership

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WSLL Player Agent Information

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WSLL Registrar & SSU Play Administrators

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