

# Operating instructions for the Wi-Score app

## Connecting

1. In the wifi settings on your device, find the scoreboard you would like to operate and connect to it. The password should have been provided to you.
2. Open the app. Press and hold the respective scoreboard you would like to connect to at the top of the app.
3. Once your device is successfully associated with the scoreboard, the scoreboard button should turn green and the game data in your app should match what's displayed on the scoreboard.

## Operation

1. Runs/Ball/Strikes/Outs/Inning
  - A short press on the respective button will increase
  - A long press on the respective button will decrease
  - Each press on the inning button is 1/2 inning
2. LED'S/GAME button
  - Use this button to select a new game or turn off the scoreboard

## Troubleshooting

1. Unable to connect to a scoreboard
  - Press the scoreboard button
  - Ensure the correct scoreboard is displayed in app below the four scoreboard buttons
  - Ensure you're connected to the scoreboard in your wifi settings on your device
  - Ensure that another person is not using an app or hardware controller for that scoreboard

- Try moving closer
- 2. LED's are out
  - The LED's will timeout after approximately 8-10 minutes. Pressing any button should illuminate the LED's.
- 3. Unable to access the internet while connected to the scoreboard
  - Most internet functions will be disabled when connected to the scoreboard. Texts, with the exception of iMessage, as well as phone calls should work normally.
- 4. Your device keeps disconnecting from the scoreboard
  - Try moving to a different area or moving closer to the scoreboard to see if the problem goes away.
  - If there are obstructions between you and the scoreboard, that may cause an issue.

\*NOTE\* - If your device is turned off or the app is minimized, the app will close the connection. Simply press and hold the scoreboard button again.

For any problems or questions with the scoreboards or app, you can contact:

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